<u>HOTSPOT FAQ</u>

- How do I create a Wi-Fi Hotspot ?
  Directions can be found with the device.

- What happens when a Hotspot becomes overdue?
  Service to an overdue Hotspot is disabled, meaning the device cannot produce a Wi-Fi signal.

- How many devices can connect to the Hotspot?
  Ten devices can connect to the Hotspot at a time.

- Does the Hotspot have a data cap?
  No! Hotspots have unlimited data.

- Does the library see what I used the Hotspot for?
  No. The library does not see what devices connected to the Hotspot or how the Wi-Fi was used.

- TIP: We recommend forgetting the Hotspot network on your devices when you are done using the Hotspot and are returning it to the library.

- Who should I call if there is a technical problem?
  Please call the Osterhout Free Library Central Branch and inform a staff member of the problem in as much detail as possible. If the library cannot troubleshoot the issue, the device and/or service provider will be contacted.

  Phone: 570-823-0156